

Satisfaction Survey

Respondent _____ Consultant: _____

District _____

Interviewer _____ Date _____

1. Describe the services provided to your son/daughter and/or to your family? (Or to your students/school district)

2. Please rate the consultant's attendance & timeliness to scheduled visits.

Would you say the consultant's attendance and timeliness:

- 1-Exceeds Standards
- 2-Meets Expectations
- 3-Needs Improvement

Comments: _____

3. Please rate the consultant's overall skill level and of expertise in providing services.

Would you say the consultant's skill level:

- 1-Exceeds Standards
- 2-Meets Expectations
- 3-Needs Improvement

Comments: _____

4. Please rate the consultant's overall responsiveness to your family's concerns. (Or, to the concerns of your students and school district personnel).

Would you say that the consultant's responsiveness:

- 1-Exceeds Standards
- 2-Meets Expectations
- 3-Needs Improvement

Comments: _____

5. Please rate the consultant's overall level of professionalism in delivering services.

Would you say the consultant's professionalism:

- 1-Exceeds Standards
- 2-Meets Expectations
- 3-Needs Improvement

Comments: _____

6. Please rate the consultant's overall effectiveness in achieving desired changes.

Would you rate the consultant's effectiveness as:

- 1-Exceeds Standards
- 2-Meets Expectations
- 3-Needs Improvement

Comments: _____

7. What have you found to be the most helpful and useful?

Comments: _____

8. Do you have any additional comments, feedback, or suggestions that would improve upon the services you have received?

9. What has been your experience interacting with our business office?

